

Eduard Doru Wagner

Senior SQL Server Database Administrator

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PROFILE

Senior SQL Server DBA with 15 years on the platform, currently freelance for UNICC. My work is the operational end of SQL Server: building and upgrading instances, running Availability Groups and failover clusters, owning backup and recovery, and moving estates into AWS and Azure. I have worked both sides of a support call, with seven months on Microsoft's own SQL Server support team and years as the L3 escalation other engineers ring. I document as I go, on the assumption that someone else will be holding the pager.

TECHNICAL SKILLS

PLATFORM	Microsoft SQL Server 2008–2019, Windows Server
AVAILABILITY	Always On Availability Groups, failover clustering, log shipping, DR synchronization
OPERATIONS	Patching, upgrades, migrations, SQL Agent, monitoring, capacity planning, re-indexing, integrity checks
CLOUD	AWS (EC2, CloudFormation, CodeCommit), Microsoft Azure
PRACTICE	ITIL change and problem management, L3 escalation, technical documentation

EXPERIENCE

UNICC · SQL Server DBA

Jan 2022 – Present

Freelance · 4 yrs 8 mos · Valencian Community, Spain · remote

- Install and configure standalone and highly available SQL Server environments, coordinated through change management with the infrastructure and business groups.
- Run problem management end to end: detection, categorization, investigation, diagnosis, resolution plan.
- Own patching, version upgrades, environment migrations and the consolidation of separate SQL estates.
- Configure databases, logins and SQL Agent jobs, and keep disaster recovery synchronization working.
- Assess, deploy and support SQL Server services in Azure.
- Capacity planning and storage reporting, plus the diagrams and runbooks that go with each build.
- Standby cover at weekends, public holidays and out of hours.

Azets · SQL Server DBA

Jan 2020 – Jan 2022

Full-time · 2 yrs 1 mo · Timișoara, Romania

- Designed SQL Server environments in AWS and migrated on-premises workloads onto EC2.
- Built and deployed those environments with CloudFormation, versioned in CodeCommit.
- Day-to-day support of SQL Server on EC2: service requests, service restoration, disaster recovery.
- Consolidated scattered SQL Server infrastructure and reported on storage and capacity.
- Deployed operational tooling and wrote up the install and process documentation behind it.

Microsoft · SQL Server Support Engineer

Jul 2019 – Jan 2020

Contract · contingent staff · 7 mos · Timiș County, Romania

- Worked customer cases by phone, email, Skype and Teams, often on systems that were down and under commercial pressure.
- Took cases through to resolution with the team and documented each one thoroughly.
- Joined case triage to spread diagnoses and fixes across other engineers.
- Wrote up best practices and technical articles for colleagues and customers.

Atos · SQL Server DBA

Oct 2011 – Jun 2019

Full-time · 7 yrs 9 mos · Timiș County, Romania · remote for the last two years

- Designed, installed and maintained failover clusters and Availability Groups.
- Configured and tuned SQL Server 2012, 2014, 2016 and 2017.
- Owned backup, restore and disaster recovery: strategy, monitoring, reporting and tested recovery plans.
- Routine maintenance: SQL Agent jobs, alerts, re-indexing, integrity checks, log file monitoring.
- Acted as third-level escalation during SQL Server patching campaigns.
- Reviewed access permissions and privileges, and set up recurring export/import reporting between databases.

Siemens · System Engineer

Jan 2008 – Oct 2011

Full-time · 3 yrs 10 mos · Timiș County, Romania

- Administered Domino and Notes 6.x, 7.x and 8.5 across a mixed R6, R7 and R8 estate.
- Reviewed and aligned mail and mail-in database ACLs.
- Reclaimed disk space by clearing orphaned mail files and stale mail-in documents.
- Rebuilt missing replicas and ran compact and fixup maintenance.

CERTIFICATIONS

MICROSOFT

- MCTS: SQL Server 2008, Implementation and Maintenance
- MCP: Administering Microsoft SQL Server 2012 Databases
- MTA: Database Administration Fundamentals
- MCTS: Microsoft Exchange 2007, Configuration

SERVICE MANAGEMENT

- ITIL Foundation Certificate

EDUCATION

Universitatea Tibiscus din Timișoara

Bachelor's degree, Applied Informatics
2014 – 2015

Politehnica University of Timișoara

Associate's degree, Information Technology
1998 – 2001

LANGUAGES

Romanian (native) · English (professional working)